



U.S. Citizenship  
and Immigration  
Services

November 1, 2006

# News Release

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## USCIS Launches New and Improved Website

*Web Portal will serve as a "one stop shop" for all U.S. immigration and citizenship information*

Washington, DC – One of the most trafficked websites in the Federal government has a fresh new look. U.S. Citizenship and Immigration Services (USCIS) has replaced its old website with a new, more effective, redesigned Web Portal available at the same Internet address, [www.uscis.gov](http://www.uscis.gov). USCIS hosts an average of 135,000 daily visitors for a total of nearly six million total visits a month.

The improved Web Portal will serve as a "one stop shop" for all information about U.S. immigration and citizenship. Visitors to the "new" USCIS.gov will find it easier to download petitions and applications, file forms electronically, and sign up online for appointments at their local district offices using InfoPass. The new site is easier to navigate, visitors can use the built-in search engine to easily locate needed information and can find answers to their immigration questions through the interactive "How Do I...?" page.

"USCIS.gov is often the first point of contact for USCIS applicants, their families and the interested public. Our previous website left many of those visitors without answers to their questions," said USCIS Director Emilio Gonzalez. "With the launch of the new Web Portal, visitors will find the in-demand information they need within a sleek, modern framework. You're going to like the updated Web Portal, it's a giant step forward for our agency and a helpful new tool for our applicants."

Many of the pages that visitors have bookmarked have changed. Please refer to the USCIS Fact Sheet, "*U.S. Citizenship and Immigration Services Launches New Website*," for new links to your favorites: Applications & Petitions, Services & Benefits, Information for Lawful Permanent Residents & Green Cards, e-filing, Booklets & Fact Sheets and InfoPass.

Please visit the new USCIS Web Portal at [www.uscis.gov](http://www.uscis.gov) for answers to all your citizenship and immigration questions.

– USCIS –

In March 1, 2003, USCIS became one of three legacy Immigration and Naturalization Service components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing our nation's security.



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# Fact Sheet

## U.S. Citizenship and Immigration Services Launches New Website

U.S. Citizenship and Immigration Services (USCIS) has replaced the existing website, found at [www.uscis.gov](http://www.uscis.gov), with a new re-designed Web Portal at the same Internet address.

The current USCIS.gov Web Portal is one of the most trafficked websites in the entire federal government, serving an average of 135,000 daily visitors. Home to the online appointment scheduling program InfoPass, a variety of e-filing options and immigration application downloads, and helpful information for new immigrants and soon-to-be citizens, USCIS.gov is often the first point-of-contact for applicants and others looking for U.S. immigration information. The new and improved USCIS.gov Web Portal offers visitors easier access to the information they need and provides an enhanced platform for the delivery of USCIS online electronic services.

### **The new Web Portal includes the following features:**

- A modernized look-and-feel including a cleaner, brighter front page
- A simplified way to find needed information. Most of the in-demand content is linked directly from the front page. This new design and architecture was based on the latest research on how people use websites and find information in the most effective way possible.
- A new, more effective search function providing the right page the first time you search. This new search engine is based on improved metadata, optimization and relevancy models.
- An improved method to notify users of updates to the Portal. USCIS is partnering with a commercial provider to automatically track changes to the website and send out e-mail alerts to subscribers.

Many of the pages which users have bookmarked have changed. To help track those changes, please refer to the following listing of the most requested pages from the old site, along with the new address.

### Listing of Applications & Petitions:

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnnextoid=d029c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnnextchannel=db029c7755cb9010VgnVCM10000045f3d6a1RCRD>

(more)

## Services & Benefits Main Page

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=54519c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=54519c7755cb9010VgnVCM10000045f3d6a1RCRD>

## Information about Permanent Residency and “Green Cards”

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=4f719c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=4f719c7755cb9010VgnVCM1000045f3d6a1RCRD>

## Welcome to the United States: A Guide for New Immigrants

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=f2b1e89390b5d010VgnVCM10000048f3d6a1RCRD&vgnextchannel=f2b1e89390b5d010VgnVCM1000048f3d6a1RCRD>

## Information about Applying for U.S. Citizenship (Naturalization)

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=96719c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=96719c7755cb9010VgnVCM10000045f3d6a1RCRD>

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